

As a valued partner you're never in the dark with SkyCare™

When questions pop up regarding your customer's system, don't wait weeks to talk to someone—call and speak to one of our SkyCare™ team that same day or we'll schedule a call back within 36 hours.

The best part is we don't have any overseas call centres or evil robots.



SkyCare™ is our dedicated in-house maintenance and service team you have ongoing access to.

How it works...



01

Installer to diagnose the issue and attempt to rectify it. If no success move to step 2.



02

Call our SkyCare™ team, who will help you over the phone



03

If the installer cannot carry out the required repairs, we will organize a technician to visit you at the earliest possible time at no additional cost.



04

Job Done!

From ensuring your system is always operating at maximum efficiency, helping you handle any warranty claims (if any) or answering any questions that may pop up regarding your system from time to time.

Your SkyBox comes with access to the SkyCare™ team for the life of its warranty (10 years installation and individual parts specific manufacturer's warranties).

Now it's time to sit back, relax, and enjoy the benefits of being a Certified Partner, knowing you have the help available when you need it. That's peace of mind.

What SkyCare™ includes:



Ongoing access to our specialised technicians who can answer any questions about your SkyBox



The SkyCare™ team handle any warranty claims with the manufacturer on your behalf

VIP

Early Access to Sky Energy product development and solar innovations